### Oakville Curling Club

# Summer Refund Policy

Last Approved: May 31, 2021

## Summer League Refunds

#### **Key Principles**

- Participation in the Oakville Curling Club's (OCC's) Summer League is for the
  period from August 1st until the Friday prior to Thanksgiving each year.
  Summer League Participants are eligible for league play, to spare with other
  teams and leagues, and to use practice ice as available for an additional fee. It
  is understood that those registering for Summer League participation at OCC
  are committing to their participation for the entire summer curling season
  and that their fees will be non-refundable except as provided herein.
- 2. Summer League Participants are not Members of the Corporation unless they otherwise qualify under Article 12 of the Club's Bylaws.
- 3. A Summer League Participant who has registered and paid for one or more leagues, and who subsequently determines that they cannot play in the summer curling season may, by notice in writing to the Club office, withdraw from one or more leagues, and will be entitled to a refund based on the following schedule:
  - a. On or before July 15th full refund of League Fees for the relevant leagues plus applicable taxes.
  - b. From July 15th until the Sunday before the first day of Summer League games 50% refund of League Fees for the relevant leagues plus applicable taxes.
  - c. On or after the first day of Summer League games no refunds will be issued for any reason once Summer League has commenced.
- 4. The Club's summer programming will only operate if it is deemed financially feasible by the Club's Board of Directors on an annual basis. Should the

decision to not operate summer programming be made, all paid participants will be refunded in full by August 1st of that year.

#### **Procedures**

- 1. A Summer League Participant who wishes to request a refund of their Summer League Fees should submit their request in writing to the Club office.
- 2. All refund requests will be reviewed by the Assistant General Manager and General Manager of the Club for approval. Refund requests that fall outside the parameters of this policy shall be reviewed by the Club's Executive Committee on a case-by-case basis for approval.
- 3. Refund requests, if approved, will be processed by the original form of payment by no later than September 1st.

#### Events beyond the control of the Club

1. If there are events outside of the control of the Club which require, for example, closure of the club, modification of the curling season, and/or delays or alterations in league play or other club activities; the Board of Directors may, based on the particular circumstances, consider paying refunds, partial refunds or no refunds of membership fees. The decision of whether or not to pay refunds in each such particular circumstance will be at the sole discretion of the Board of Directors.